

In-Person Retail Businesses and Office-based Businesses Can Reopen in Long Beach with Restrictions!



Business Hotline and Call Center
Phone: 562-570-4BIZ (4249)
Monday - Friday
Hours: 8:00AM-5:00PM
Website: longbeach.gov/4BIZ

A white shopping bag icon with a blue outline, containing the text "ReopenLB" in blue.

In-Store Retail & Office Based Businesses Guidelines

A yellow storefront icon with a brown door and a blue awning.

All in-store retail operations and office-based businesses must:

A blue circle containing a white face mask icon.

Require face coverings when in close contact with other people.

A blue circle containing a white icon of two people standing 6 feet apart, with a double-headed arrow labeled "6 ft".

Maintain physical distancing to the maximum extent possible.

A blue circle containing a white "OPEN" sign and a "50%" capacity icon.

Retail can only open up to 50% of maximum capacity.

A blue circle containing a white icon of a person at a desk with a computer.

Office-based businesses are strongly encouraged to still prioritize telework.

A blue circle containing a white icon of a person being screened by a magnifying glass.

Maintain processes to identify cases of illness and intervene quickly.

A blue circle containing a white icon of a clipboard with a checklist and a red stamp.

Make worksite-specific plans for operating during this public health emergency, and train employees on these plans.

Physical distancing and infection control guidelines must be followed

The text "COVID-19" in white, with a yellow sun icon to the left.

longbeach.gov/covid19 [#covid19longbeach](https://twitter.com/covid19longbeach) The Long Beach Health & Human Services logo, featuring a stylized building icon and the text "LONG BEACH HEALTH & HUMAN SERVICES".

Dear Economic Development Partner,

Effective Wednesday, May 27, 2020, the City of Long Beach announced that in-person retail businesses, office-based businesses and places of worship may reopen with restrictions in alignment with the State of California and Los Angeles County.

The revised Safer at Home Health Order details requirements and restrictions to help prevent the spread of COVID-19. Establishments must implement and post a Physical Distancing Protocol prior to reopening.

All in-store retail operations and office-based businesses must:

- Maintain physical distancing to the maximum extent possible, including: retail can only open up to 50% of maximum capacity and office-based businesses are strongly encouraged to still prioritize telework.
- Enact cleaning and disinfecting protocols, including frequent hand washing.
- Require face coverings when in close contact with other people.
- Maintain processes to identify cases of illness and intervene quickly.

- Make worksite-specific plans for operating during this public health emergency, and train employees on these plans.

For more information and guidance, business owners are encouraged to contact the Economic Development Department Business Hotline and Call Center at 562-570-4BIZ (4249). The Business Hotline and Call Center is open on weekdays (Monday – Friday) from 8:00AM – 5:00PM.

Visit the City's [COVID-19 webpage](#) and [COVID-19 business and worker resources webpage](#) for additional information.

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